

4<sup>th</sup> May 2020

## Sonardyne 5<sup>th</sup> Generation Systems: End of Support Notice

Dear Customer,

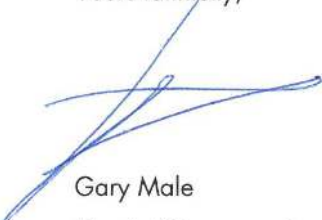
In August 2016 Sonardyne announced that due to changes in European environmental legislation we were no longer able to manufacture key mechanical and electronic components of the Sonardyne 5G systems. The date for last shipment of 5G equipment and electronic spares was 30<sup>th</sup> June 2017. Later, in November 2017, we provided notice that as a result of 5G hardware being withdrawn from sale, it was no longer technically or commercially viable to develop and test the software required to support legacy 5G hardware and as a consequence future releases of Ranger 2 USBL and Marksman LUSBL software would only support 6G hardware and the latest Windows operating system.

Recognising the challenging market conditions many of our customers have faced, we have continued to support 5G for as long as possible. Now, more than three years after the initial announcement, this position is no longer tenable due to increasingly poor availability of parts and removal of Microsoft support for legacy Windows operating systems. We hereby give notice that effective 4<sup>th</sup> May 2020 support for Sonardyne 5<sup>th</sup> generation (5G) systems is at an end and we recommend our customers consider upgrading their 5G equipment as soon as possible to avoid any disruption to their operations.

An attractive trade in scheme has supported many customers to transition to the latest generation of equipment. Sonardyne will continue to offer trade-in discounts for customers wishing to upgrade to 6G+ equipment up to 30<sup>th</sup> June 2020, together with flexible commercial models, including serviced rental (leasing) terms, on a case by case basis. Please discuss the options available with your account manager.

Finally, I'd like to take this opportunity to reassure you that 6G+, which has significant performance and operational improvements over previous generations of equipment, is expected to be a key platform for many years to come and you can be assured that it meets all current legislative requirements, which affected the previous generation, including RoHS 2. If you have any questions, please contact your account manager, local Sonardyne office or our Customer Support Team. You'll find the details of how to reach them on our website.

Yours faithfully,



Gary Male

Head of Customer Services

Sonardyne International Ltd.